



Department: Business Office
Subject: **Financial Assistance Policy/Procedure**

Policy:

Columbus Community Hospital will provide charitable services upon justification of lack of resources. These services are not limited to residents of Columbus or Colorado County and are based solely on need & income requirements of 200% of poverty. A disproportionate share of 50% medical bills to income will also be used to extend medically indigent care. This policy applies solely to elective medical care and in no way will emergency medical care be denied. FAP eligible individuals will not be charged more than generally billed amounts for emergency or other medically necessary service and the approved services will be free.

Procedure:

1. Patients will be screened according to the accounts receivable management policies of the hospital to determine if a Budget Plan is possible.
2. A Financial Assistance Consideration Form shall be completed unless income information can be obtained and verified verbally. Form may be obtained in person or via mail at 110 Shult Drive Columbus TX or by calling 979-732-2371 or at www.columbusch.com.
3. Applicant will be screened by our Eligibility Coordinator and advised of any other programs. Applicant must pursue options.
4. Upon determination of medical or financial indigent status, charity care may be extended for individual admissions. Screening is required prior to each readmission for income changes.

For uninsured patients who have not paid or otherwise satisfied their bill, by payment plan or submission of financial data, we will make a presumptive determination using data from PARO Decision Support LLC. This determination is to assist in accurate internal classification and financial presentation, and does not convey an entitlement for future services. For the purposes of the internal classification we will use 200% of poverty as a cutoff of financial assistance under this system. We do not disclose the presumptive determination nor do we have access to the decision data utilized by PARO Decision Support.

FAP providers are indicated on our website and include all family medicine, internal medicine, obstetrical, pediatric and gynecology providers residing in our hospital based Rural Health Clinics.

Effective 09-30-18, included providers are:

Bart Klaus, MD	David Wilkinson, MD	Yvonne Wagner, NP
David Neisner, MD	Eslam Elhammady, MD	Jessica Radley, NP
Tom Mueller, MD	Saima Ghazal, MD	Kelly Randermann, NP
Troy Millican, MD		
Gregory Bohuslav, DO		

All other providers on our website do not participate in our Financial Assistance Plan. A listing is also available on site at Columbus Community Hospital.